

## R4.3 Oracle SOR Patch 4.3.0.3 Upgrade Instructions

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### Files contained in this patch:

File	Rationale
R4.3_Oracle_SOR_patch_4.3.0.3_Upgrade_Instructions.pdf	this file
insert_ivr_alert_action.sql	Modified proc. Handle NO_DATA_FOUND exception when Result_id is null.
dml.sql	Insert the hotfix 4.3 M0 HF2 version number to the FCM_VERSION table. Update metadata to ensure WAX segment is not grid accessible. Add new FCM_PROPERTY entries ANALYTIC_REPORTS_CONFIG_PATH ANALYTIC_EXTRACT_RECLAIM_PATH

### Preinstall instructions:

- Backup the SOR database.

### Post Install instructions:

- Review all log files for errors
- Check for, and Recompile any invalid Objects.

### Steps to Install the patch:

- Extract the tar/gunzip the file sor\_oracle\_upgrade\_4.3.0.3.tar.gz
- cd to the patches directory

```
cd sasfmcp/oracle/sor/patches/patch_4.3.0.3
```

- Run:

```
export ORACLE_SID=<oracle_sid>
sqlplus -S <username>/<password> <<EOF
alter session set current_Schema=<schema_owner>;
spool 43m0hf3.log;
@insert_ivr_alert_action.sql
@dml.sql
spool off;
commit;
exit;
EOF
```

\*\*\* Check Log file (43m0hf3.log) for errors \*\*\*\*