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| SAS® Marketing Operations ManagementSAS® MOM 6.4 W45002 |

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Contents

[Preface 4](#_Toc448747650)

[Purpose 4](#_Toc448747651)

[Who Should Read This Document 4](#_Toc448747652)

[Need for this ICF 4](#_Toc448747653)

[1 SAS® Marketing Operations Management 6.4 W45002 5](#_Toc448747654)

[1.1 Pre-requisite 5](#_Toc448747655)

[1.2 Install W45002 for 6.4 5](#_Toc448747656)

[1.3 Post Installation Steps 6](#_Toc448747657)

[2 Appendix 7](#_Toc448747658)

[2.1 Issues Addressed 7](#_Toc448747659)

Preface

Purpose

This document has the instructions for applying W45002 on a SAS Marketing Operations Management 6.4 W45001 installation.

Who Should Read This Document

This document should be read by the person applying W45002.

Need for this ICF

W45002 contains defect fixes prioritized by Technical Support that were reported by a customer recently. Details later in this document in section [2.1](#_Issues_Addressed).

# SAS® Marketing Operations Management 6.4 W45002



## Pre-requisite

***Note:***

* **SAS *Marketing Operations Management 6.4 W45001 should be installed before applying this ICF.***
* ***To verify the MOM hot fix currently installed, navigate to the login page and click the “about” link at top right side of the screen. The hot fix version displayed correlates to the following:***
* ***6.4\_R1 indicates that no hot fixes are currently applied***
* ***6.4\_R1 Hotfix W45001 indicates that Hotfix 1 is applied and we are ready for applying W45002***
1. W45002 is released for SAS Marketing Operations Management 6.4 W45001.
2. If there is any customization, you are required to merge the custom code with the hotfix code base after applying this ICF.
3. If there is any integration between SAS Marketing Operations Management solution and any other SAS Customer Intelligence solutions, refer to the appropriate deployment guides available at <http://supportprod.unx.sas.com/software/ci/mrm_default.html> link.
4. The W45002 for SAS Marketing Operations Management 6.4 should be applied on Application server and Solution Server.

## Install W45002 for 6.4

To apply W45002, manually replace the specified DLL files mentioned below on NTFS by the new DLL files supplied as part of this ICF.

|  |  |  |
| --- | --- | --- |
| **Server/Tier** | **Deployment Path for the files added for this fix** | **Manual Steps\Instructions** |
| **Solution Server**  | <InstallationDirectory>\ClientTemplate\Bin\ALVisualAnnotation.dll | All the files added under ClientTemplate path should be replaced for all the tenants in the corresponding paths. |
| **Application Server** | <InstallationDirectory>\ALServices\Bin\AL\_ApprovalsComponent.dll<InstallationDirectory >\ALServices\Bin\ProcessManager.dll |  |

## Post Installation Steps

1. Post installation of W45002, reset the IIS on Application server and Solution Server.
2. Restart all the Windows Services for SAS Marketing Operations Management after installation is complete.
3. Any custom code, if present, is replaced by the standard code after installation. Replace the standard code with the custom code created in the pre-requisite section.

# Appendix

## Issues Addressed

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| **Sr. No.** | **SAS Notes** | **Description** |
| **1.** | [SN-058051](http://support.sas.com/kb/58/051.html) | An error occurs while downloading consolidated files in the Media Annotation Tool in SAS® Marketing Operations Management |