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| SAS® Marketing Operations Management  SAS MOM 6.0 R 14 Update 1 Hotfix 1 |

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**SAS® MOM 6.0 R 14 Update 1 Hotfix 1**

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Preface

Purpose

This document has the instructions for applying Hotfix 1 on SAS MOM 6.0 R 14 Update 1 installation.

Who Should Read This Document

This document should be read by the person applying the Hotfix.

Need for this Hotfix

This hotfix contains all the defect fixes prioritized by Technical Support that were reported by customers recently. It also includes removal of SAS MOM dependency on DTC code. Details later in this document.

# chapter_topSAS MOM 6.0 R 14 Update 1 Hotfix 1

## Pre-requisite

***Note:* SAS *MOM R14 Update 1 should be installed before applying this Hotfix.***

1. The hotfix has been released for the SAS MOM 6.0 R 14 Update 1. This version is required to be installed on the servers.
2. If there is any customization, merge the custom code with the Hotfix 1 code base.
3. If there is any integration between SAS Marketing Operations Management solution and any other SAS Customer Intelligence solutions, , please refer to the appropriate deployment guide(s) accessible from the link below: <http://supportprod.unx.sas.com/software/ci/mrm_default.html>
4. The web services machine should be available and the IIS on this machine should be started. (Because this gets used by the Hotfix installer). This can be checked by logging in on current MOM Setup through browser.
5. The Hotfix 1 for SAS Marketing Operations Management 6.0 R14 Update 1 needs to be installed on all the servers in the setup in the following sequence:
   1. ***Application Server***
   2. ***Solutions Server***
   3. ***Cataloger Server and Media Server***
   4. ***All other Servers***

## Install Hotfix 1 for 6.0 R14 Update 1

What will get updated by the Hotfix installer:

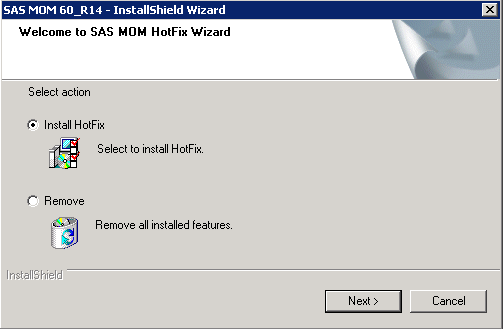
* NTFS for all the tenants.
* Database for all the tenants created on SAS Marketing Operations Management 6.0 R14 Update 1 installation.

Running the Installer for the Hotfix

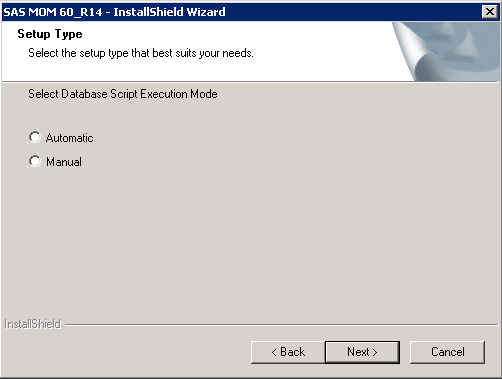
To install Hotfix 1, unzip ***SAS MOM 6.0R14-Update-01 Hotfix-1.zip*** file to a folder.

Go to ***Deployment*** folder inside unzipped location.

Double click on the ‘Setup.exe’ and select the ‘Install Hotfix’ option **(Figure 1)**.



Select ‘Automatic’ for the database execution mode.



## Post Installation Steps

1. If a new tenant is created after installation of Hotfix 1, please reset the IIS.
2. Start all Windows Services for SAS MOM again after installation is complete.
3. After installation, the custom code is replaced by the standard code. This needs to be replaced by the custom code created in the prerequisite section

# Appendix

## List of Fixes

|  |  |  |  |
| --- | --- | --- | --- |
| **No.** | **Defect ID** | **Defect Description** | **Component** |
| 1 | S1006807 | Proper Fix - MountPoint was deleted on 10July2013 | INFRASTRUCTURE |
| 2 | S0991814 | Preventive Fix - MountPoint was deleted on 10July2013 | INFRASTRUCTURE |
| 3 | S1004527 | Deliverable/ Task creation causes certain queries to be executed 100s of times repeatedly | OBJECT MANAGER |
| 4 | S0990962 | Video Approval looking for crossdomain.xml in the wrong location | APPROVALS |
| 5 | S0971926 | Bad references encountered in ALVisualEditor | MOM.GENERAL |
| 6 | S0975003 | Bad references encountered in MOM | MOM.GENERAL |
| 7 | S0971932 | Bad references encountered in DAM\_ManageSecurityPolicy. | MOM.GENERAL |
| 8 | S0971924 | Bad references encountered in ad hoc report Preview | MOM.GENERAL |
| 9 | S0971930 | Bad references encountered in DAM\_CatalogJobStatusInfo.aspx.cs | MOM.GENERAL |
| 10 | S0993454 | scroll bar on right hand side when in media annotation tool does not work correctly | APPROVALS |
| 11 | S0992861 | force special characters not honored | USER GROUP MANAGEMENT |
| 12 | S1009044 | Text box grows too large | DAM |
| 13 | S1009026 | Issue with Conditional Display on Forms | DAM |
| 14 | S0996179 | Project delay notification to Acting PM was not processed on first day after project was delayed | MARKETING WORKBENCH |
| 15 | S0990956 | Calendar UI Type Displays Different Dates Between Versions of IE 9 | DAM |
| 16 | S0938111 | SUGG: Offer Manager cannot view or add any offers in Planner | OFFER MANAGEMENT |
| 17 | S1002518 | Unable to delete Parent group if a Child group deleted first | USER GROUP MANAGEMENT |
| 18 | S0986298 | Using a channel, and then left hand navigation to navigate to another section, navigation fails | DAM |
| 19 | S0997676 | Problem Initiating route tasks when router from a subgroup | MARKETING WORKBENCH |
| 20 | S0980587 | Calendar fails to load in Firefox because of backslash in url | DASHBOARD |
| 21 | S0992974 | Value marked as obsolete is still available for selection | APPROVALS |