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| SAS® Marketing Operations ManagementSAS® MOM 6.5 A3G001 |

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**SAS®**  **Marketing Operations Management 6.5 A3G001**

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Preface

Purpose

This document has the instructions for applying A3G001 on a SAS Marketing Operations Management 6.5 installation.

Who Should Read This Document

This document should be read by the person applying A3G001.

Need for this Hot Fix

A3G001 contains all the defect fixes prioritized by Technical Support that were reported by customers recently. Details later in this document.

# SAS® Marketing Operations Management 6.5 A3G001



## Pre-requisite

***Note:***

* **SAS *Marketing Operations Management 6.5 should be installed before applying this hot fix.***

**(*The hot fix ID for 6.5\_R1 hot fix 1 is A3G001.)***

* ***To verify the MOM hot fix currently installed, navigate to the login page and click the “About” link at top right side of the screen. The hot fix version displayed correlates to the following:***
* ***6.5\_R1 indicates that no hot fixes are currently applied***
* ***6.5\_R1 Hotfix A3G001 is same as 6.5\_R1 Hotfix 1***
* **If you use the manual mode of database script execution, then before applying the hot fix ensure you have run the script or scripts available at the following locations:**

***a.      For 6.5 (without any MOM 6.5 hot fixes applied) to 6.5 A3G001, run the following scripts in the same order. The second script (if listed) should be executed only after the successful execution of the first script.***

1. ***Unzip “SAS MOM 6.5 A3G001.zip” file to a folder and go to the Deployment folder inside the unzipped location.***
2. ***Unzip “65\_R1\_U0\_HF0\_To\_65\_R1\_U0\_HF1 Migration.zip” to get the Migration Schema Creation database script. Run the SQL code only on the tenant database before you select the manual execution mode.***
3. A3G001 is released for SAS Marketing Operations Management 6.5. You should install this version on the servers.
4. If there is any customization, you are required to merge the custom code with the hot fix code base after applying this hot fix.
5. If there is any integration between SAS Marketing Operations Management solution and any other SAS Customer Intelligence solutions, refer to the appropriate deployment guides. (Please contact SAS Technical Support if you have questions about the deployment guides.)
6. The web services machine should be available and the IIS on this machine should be started. (This is used by the hot fix installer). Log on to the current SAS Marketing Operations Management setup through the browser to check.
7. The A3G001 for SAS Marketing Operations Management 6.5 should be installed on all the servers in the setup in the following sequence:
	1. ***Application server***
	2. ***Solutions server***
	3. ***Cataloger server and Media server***
	4. ***All other servers***

## Install A3G001 for 6.5

The following is updated by the hot fix installer:

* NTFS for all the tenants.
* Database for all the tenants created on the SAS Marketing Operations Management 6.5 installation.

Steps to Install A3G001:

1. To install A3G001, unzip ***SAS MOM 6.5 A3G001.zip*** file to a folder.
2. Go to the ***Deployment*** folder inside the unzipped location.
3. Double click ‘Setup.exe’ and select the ‘Install HotFix’ option. **(Figure 1)**



1. Select ‘Automatic’ for the database execution mode. If you wish to select Manual mode, ensure you have followed the pre-requisite steps in [Section 1.1](#_Pre-requisite) of this document.





Figure No. 3

1. Be sure to restart the machine after installation.

## Post Installation Steps

1. If a new tenant is created after the installation of A3G001, reset the IIS.
2. Restart all the Windows Services for SAS Marketing Operations Management after installation is complete.
3. Any custom code, if present, is replaced by the standard code after installation. Replace the standard code with the custom code created in the pre-requisite section.

# Appendix

## Issues Addressed

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| **Sr. No.** | **SAS Notes** | **Description** |
| **1.** | [SN-060418](http://support.sas.com/kb/60/418.html) | You receive an error when you run the Activity Actuals Report in SAS® Marketing Operations Management |